What you need to know about:

Driving higher employee productivity and effectiveness through revenue cycle innovation

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During a recent webinar, the Baker Tilly Healthcare consulting team and Ontario Systems discussed how to increase employee productivity and effectiveness through revenue cycle innovation.

Attendees were asked questions about their current programs and tools used to improve employee effectiveness. Healthcare professionals weighed in on the conversation.

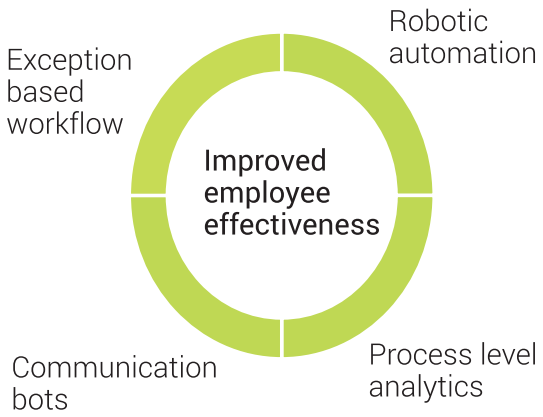
Revenue Cycle Management (RCM) employee effectiveness

Healthcare organizations must find ways to drive human error and variability out of standardized processes to dramatically improve employee effectiveness and operational outcomes.

73% of respondents feel their organization would benefit from automation aimed at improving employee effectiveness.

Exception based workflow automation techniques coupled with innovative process redesign can have a significant impact on employee and operational performance.

By leveraging the following process enablers, any organization can dramatically improve staff performance:



40% of respondents are unaware of the financial opportunities that exist from improving their staff effectiveness.

35% of respondents said they do not have resources assigned to better understand the uses of innovative enablers.

Key takeaway

It is time for leadership to start thinking about implementing exception based workflow automation techniques and leveraging innovative process enablers to improve employee and operational performance.

Questions about your revenue cycle activities? Visit bakertilly.com/rcminnovation for more

Baker Tilly is committed to delivering $1 billion back to the provider market in three years.

SOURCE: Baker Tilly webinar: Driving higher employee productivity and effectiveness through revenue cycle innovation

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